

## The Influence of E-management on Achieving Organisational Identification from the Perspective of Administrators within Jordanian Ministries

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### ABSTRACT

*This research study aimed at understanding the influence of the e-management on increasing the organisational identification (OI) by the employees within the Jordanian ministries. In that sense, ministries with a general e-service were chosen to form the sample of the study. The author has chosen the ministry of the interior and the ministry of justice, which present e-services for the citizens. A total of 200 managers and assistants were chosen to answer the questionnaire about the influence of e-management approaches to increase the OI. The author was able to retrieve (119) questionnaires, which were properly filled and able to be statistically processed. The results of the study indicated that there is a positive attitude among the participants towards the concept of OI, which means that there is a good level of awareness about organisation identification and the concept of organisation's identity. In addition to that, it was found out through the variables of the study that the IT systems and networks are the most influential variable among all variable of e-management.*

**KEYWORDS:** E-management, IT systems, Organisational identification, Organisational identity.

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